



GLORY (U.S.A.) INC.

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July 19, 2010

Re: New \$100 US Banknote

Dear Glory Customer,

In keeping with its ongoing efforts to discourage counterfeiting and update the quality of money in supply, the U.S. Bureau of Engraving and Printing (BEP) announced the pending release of a new \$100 note. The current schedule calls for releasing the note to the public in February of 2011. Additional information on the extent of the redesign can be found at the BEP website: www.newmoney.gov.

RECOGNIZING THE NEW NOTE:

As different and obvious as this new note is to us, machines are not as discerning as humans. As a result, regardless of manufacturer or type, machines that read (discriminate) currency denominations will require an upgrade to recognize the new notes. Historically, without an upgrade, new notes are likely to be rejected or read as a different denomination. Both situations can affect productivity and accuracy.

GLORY'S RESPONSE

As a worldwide manufacturer of currency discriminating technologies, Glory engineers have been hard at work developing the recognition algorithms required to read the new note correctly. As a result and as in years past, Glory is readying itself to complete all field upgrades prior to the BEP targeted release date.

We understand and appreciate that, whether you have one or one thousand machines, upgrading can be a major undertaking. This same situation holds true for us. With many customers already in contact and making arrangements for their upgrades, we anticipate higher upgrade volumes than in years past. Due to this demand, upgrade work schedules will be scheduled based on receipt of customer approval.

AFFECTED EQUIPMENT

The following Glory products utilize note discrimination technology and will require upgrading for the new \$100 banknote.

GLORY PRODUCT REQUIRING UPGRADE	
Model	Description
GFR-1xx series	Desktop Currency Discriminator
GFR-Sxx series	Desktop Currency Discriminator
RBU-11	Teller Assist Currency Recycler
SK-1xx series	Casino Redemption Kiosk
USF-100/USF-V10	Desktop Currency Discriminator/Sorter
UW-100/200	High Speed Currency Sorter
UW-500/600	High Speed Currency Sorter

ADDITIONAL INFORMATION AND SCHEDULING

If you have any of the Glory products shown above and would like information on pricing, scheduling, updates on BEP's schedule or information on bundling the upgrade with other service offerings, you may contact your local Glory Sales/Service representative or send us an email at newmoney@gloryusa.com.

We look forward to assisting you.